

Guidelines to receive a support letter from CO.AS.IT.

To receive a CO.AS.IT. support letter eg to accompany a funding submission you must meet the guidelines listed below to;

- be able to demonstrate a track record of working with the Italian community including both Italian organisations/individuals. If the record is not there then the organisation should demonstrate how it is proposing to work with the Italian community.
- be able to demonstrate that they have a sound appreciation of Italian culture and that they are taking into account issues around culture (including regional differences), language (both written and oral), customs, food etc in the delivery of their programs.
- a commitment to the recruitment and retention of bilingual and bicultural staff and that where appropriate and possible, clients are assisted to access other Italian services eg use of PISA if meals services are thought appropriate.
- that the organisation has a program advisory structure that adds cultural and programmatic value to the program. For example some representation from other relevant Italian "welfare/aged care/health/regional" (eg NIC in the north) organisations should be considered.
- that culturally appropriate mechanisms exist around user rights, complaints, information (eg pamphlets etc in Italian).
- the request for a support letter is made in writing by the organisation detailing the funding round and aims of the proposed project/program and how they meet the above requirements.
- the request for a support letter is made at least 10 days before the due date of applications for consideration.

For more information on the guidelines please call Luisa Schopman on 8165 3755 or email coasitsa@chariot.net.au